



Cambridge City Council  
**East Area Committee**

**Date:** Thursday, 21 September 2023

**Time:** 6.30 pm

**Venue:** Microsoft Teams

**Contact:** [democratic.services@cambridge.gov.uk](mailto:democratic.services@cambridge.gov.uk), tel:01223 457000

**Agenda**

- 1 Welcome, Introduction and Apologies for Absence
- 2 Declarations of Interest
- 3 Minutes (Pages 3 - 6)
- 4 Matters and Actions Arising from the Minutes
- 5 Environmental Report - EAC (Pages 7 - 34)
- 6 Open Forum

**City Councillors:** Pounds (Chair), Baigent, Bennett, Davey, Griffin, Healy, Howard, Moore, Robertson, A. Smith, Tong and Thornburrow

**County Councillors:** Beckett, Bulat, Goodliffe, Howitt and Shailer

## Information for the public

Details how to observe the Committee meeting will be published no later than 24 hours before the meeting.

Members of the public are welcome to view the live stream of this meeting, except during the consideration of exempt or confidential items, by following the link to be published on the Council's website.

Any person who participates in the meeting in accordance with the Council's public speaking time, is deemed to have consented to being recorded and to the use of those images (where participating via video conference) and/or sound recordings for webcast purposes. When speaking, members of the public should not disclose any personal information of any individual as this might infringe the rights of that individual and breach the Data Protection Act.

If members of the public wish to address the committee please contact Democratic Services by 12 noon two working days before the meeting.

Questions can be submitted throughout the meeting to [Democratic.Services@cambridge.gov.uk](mailto:Democratic.Services@cambridge.gov.uk) and we will endeavour to respond to questions during the discussion on the relevant agenda item. If we run out of time a response will be provided to members of the public outside of the meeting and published on the relevant Area Committee meeting webpage.

For full information about committee meetings, committee reports, councillors and the democratic process:

- Guidance for how to join virtual committees run via Microsoft Teams: <https://www.cambridge.gov.uk/have-your-say-at-committee-meetings>
- Website: <http://democracy.cambridge.gov.uk>
- Email: [democratic.services@cambridge.gov.uk](mailto:democratic.services@cambridge.gov.uk)
- Phone: 01223 457000

**EAST AREA COMMITTEE**

13 March 2023

6.30 - 7.50 pm

**Present:** Councillors Baigent, Bennett, Copley, Davey, Herbert, Moore, Pounds (Chair), Robertson, A. Smith, Bulat, Shailer, Howitt, Goodliffe and Beckett

**FOR THE INFORMATION OF THE COUNCIL****23/30/EAC Welcome, Introduction and Apologies for Absence**

Apologies were received from Councillor Thornburrow and Councillor Healy.

**23/31/EAC Declarations of Interest**

<b>Member</b>	<b>Item</b>	<b>Interest</b>
Councillor Pounds	Area Committee Grants	Founder of Romsey Music Project
Councillor A. Smith	Area Committee Grants	Member of Cam Cycle
Councillor Baigent	Area Committee Grants	Member of Cam Cycle
Councillor Moore	Area Committee Grants	Chair of Coleridge Community Forum

**23/32/EAC Minutes**

The minutes of the meeting held on 01 December 2022 were noted.

**23/33/EAC Area Committee Grants 2023-24**

The Committee received a report from the Community Funding & Voluntary Sector Manager regarding Community Grants.

Councillors were reminded that the Committee could not make decisions whilst the Area Committees were taking place virtually, but any discussion / debate would be taken into consideration by Officers when the delegated decisions were made.

In response to Members' questions officers said the following:

- i. C3 food van had been running for some time. They were able to demonstrate the number of beneficiaries that were attending to demonstrate their need. The Council's contribution was towards food and consumables. The typical amount of people using the service every Friday was approximately 100 people.
- ii. Cambridge Online application/proposal was a pilot. Would like to see result of pilot first and then consider a reward for next year.
- iii. Regarding Birdbox application, infrastructure was already in place. Community Funding & Voluntary Sector Manager would be happy to discuss further with Cllr Anna Smith outside of the meeting.

### **23/34/EAC Environmental Report - EAC**

The Committee received a report from the Community Engagement and Enforcement Manager.

The report outlined an overview of the council's Streets and Open Spaces, Environmental Health and Shared Waste service activity in the Area Committee area over the past six months.

Members welcomed and supported the work of Officers. Members expressed concerns regarding:

- i. Littering hotspot at Fison Road.
- ii. Illegal encampments on Green Spaces.
- iii. Graffiti, specifically at Mill Road Cemetery.
- iv. Flytipping.
- v. Bins being left on the street.

### **23/35/EAC Open Forum**

A Member of the Public asked the following questions:

1. I was at the Fanshawe Road consultation at the Cambridge Scout Hut the weekend before last - the first time I had set foot in the building since 1990. Mindful that the houses on Davy Road on the other side of Coleridge Rec are of the same age and may soon be replaced, please could I put a marker down for co-ordinating the proposals with the proposed Eastern Entrance to Cambridge Railway Station which will look more than likely given the need for an additional platform at the railway station on completion of that section of the line. Could any redevelopment of the Davy Road flats be designed in such a way to create a larger pavilion for both the bowling club and other park users? Re-route the road to enable it to go around the edge of the boundary, resulting in an extension to the park land (given the increase in population density that will result from the redevelopment on Fanshawe Road and the likely redevelopment of Davy Road incorporate more, safer and secure cycle parking incorporate a traffic-noise-reducing wall/barrier that has foliage planted on either side behind the black railings on Coleridge Road, to reduce the traffic noise coming from Coleridge Road?

Councillor Moore responded that Officers were looking into recommendations regarding putting in a barrier or hedges as a short-term solution. Other suggestions have been noted.

Councillor Shailer responded that East West Rail that it was progressing but does not have any further updates.

2. The City Council will shortly be deciding which parks it will include brass band performances at assuming the budget has allowed for this. If Coleridge Rec is selected please can council officers ensure that local community groups can book and bring along stalls, and please can Cambridge City Council ensure that there is some sort of community outreach from council services and other public service providers such as local NHS, the adult education classes at Coleridge CC owners of local community halls (incl Lichfield Rd, St Martins, and the Greek Orthodox church hall) other voluntary organisations and community groups - in particular those aimed at children and young people. Please also ensure contingencies if it rains.

Written response from Cambridge City Council City Events Manager:

Can confirm that, in principle, we will be returning to Coleridge Recreation Ground on Sunday 9th July for a concert. I appreciate and take the advice given regarding stalls, from CCC departments and the local community. We will reach out and offer the availability for each concert to provide a non-food stalls. We are working with Community Development Officers to share information and gain insights to what people want in their local area.

Councillor Anna Smith stated that she had spoken to Executive Councillor for Open Spaces, Food Justice and Community Development and that she would speak with Officers regarding suggestions.

### **23/36/EAC Matters and Actions Arising from the Minutes**

No matters or actions from Minutes were discussed.

The meeting ended at 7.50 pm

**CHAIR**



# Environmental Report

## Cambridge East Area

[Covering the wards of Abbey, Coleridge, Petersfield, and Romsey]

Period of: March to August 2023

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# 1. Introduction

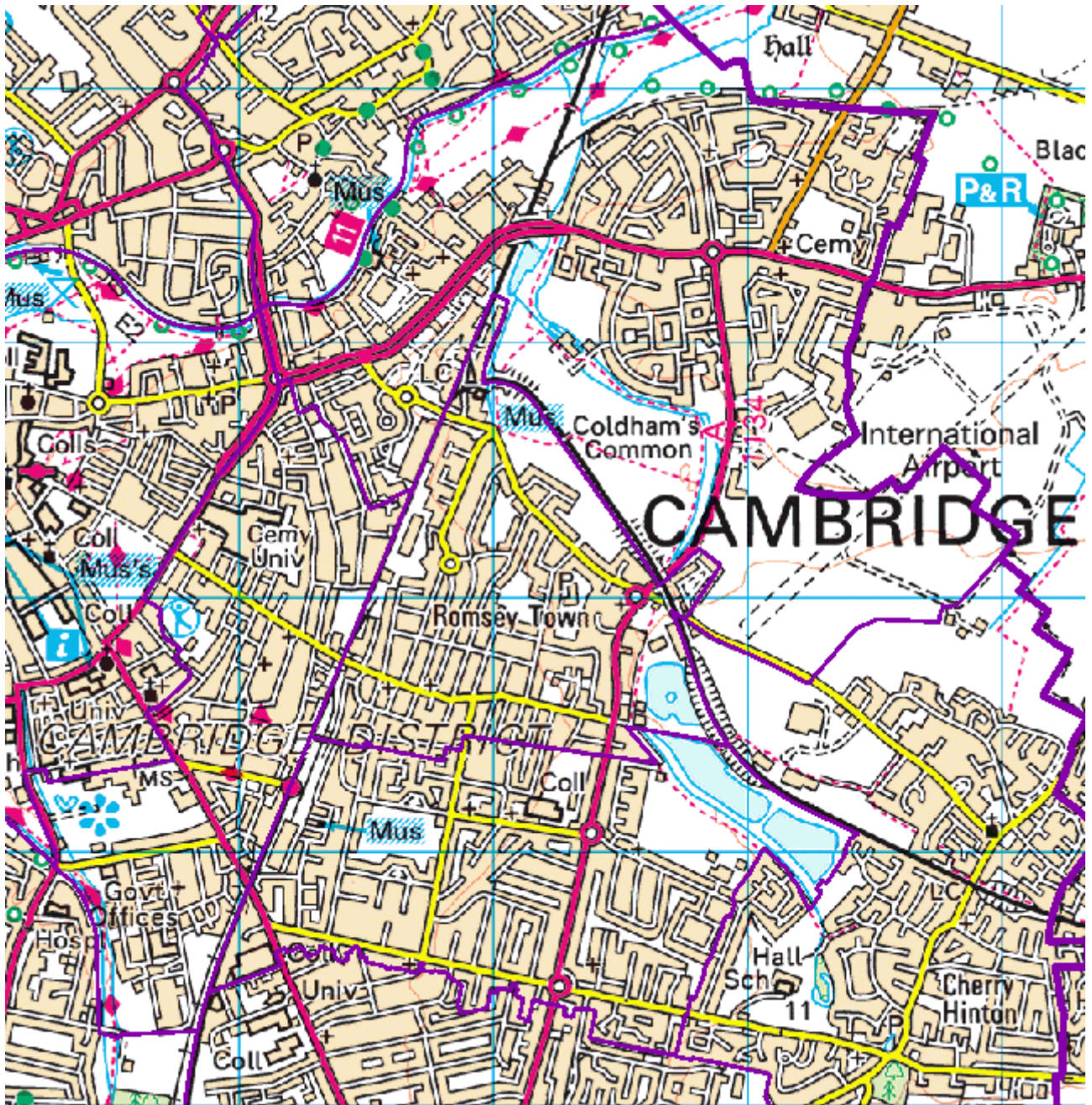
This report provides an overview of the council's Streets and Open Spaces, Environmental Health, and Shared Waste service activity in the Area Committee area over the past six months.

This report provides open data on service performance, so that City and County Councillors and their constituents are informed of what service activity is happening in their area; and has the opportunity to engage in and help to shape this activity, including identifying specific local service requests/ issues.

1. Streets and Open Spaces Operations Team:
  - a. Street cleansing and Grounds Maintenance – cleans all residential streets and public land and maintains all grass and shrub beds across the city.
  - b. Community Engagement Team - works with Community Payback and Streets and Open Spaces volunteers to deliver community nominated improvement projects.
  - c. Enforcement Team - investigate and act against instances of environmental crime and dog control issues in public places across the city.
2. Streets and Open Spaces Assets Development Team:
3. Streets and Open Spaces Projects Team
  - a. Projects
  - b. Parks
  - c. Trees
4. The Greater Cambridge Shared Waste Service provide rubbish and recycling collections from homes and business Cambridge and South Cambridgeshire and empties 32,000 bins each day. It is responsible for setting policy on how this should be done and educating residents and customers on how best to recycle.
5. Environmental Health:
  - a. Pest control – free treatments for rats, mice, cockroaches, bedbugs, and pharaohs ants
  - b. Private sector Housing interventions – complaints and investigations regarding condition of properties
  - c. Other public health interventions – refuse, hoarding, bonfires
  - d. Noise complaints – daytime and night-time noise complaints ,

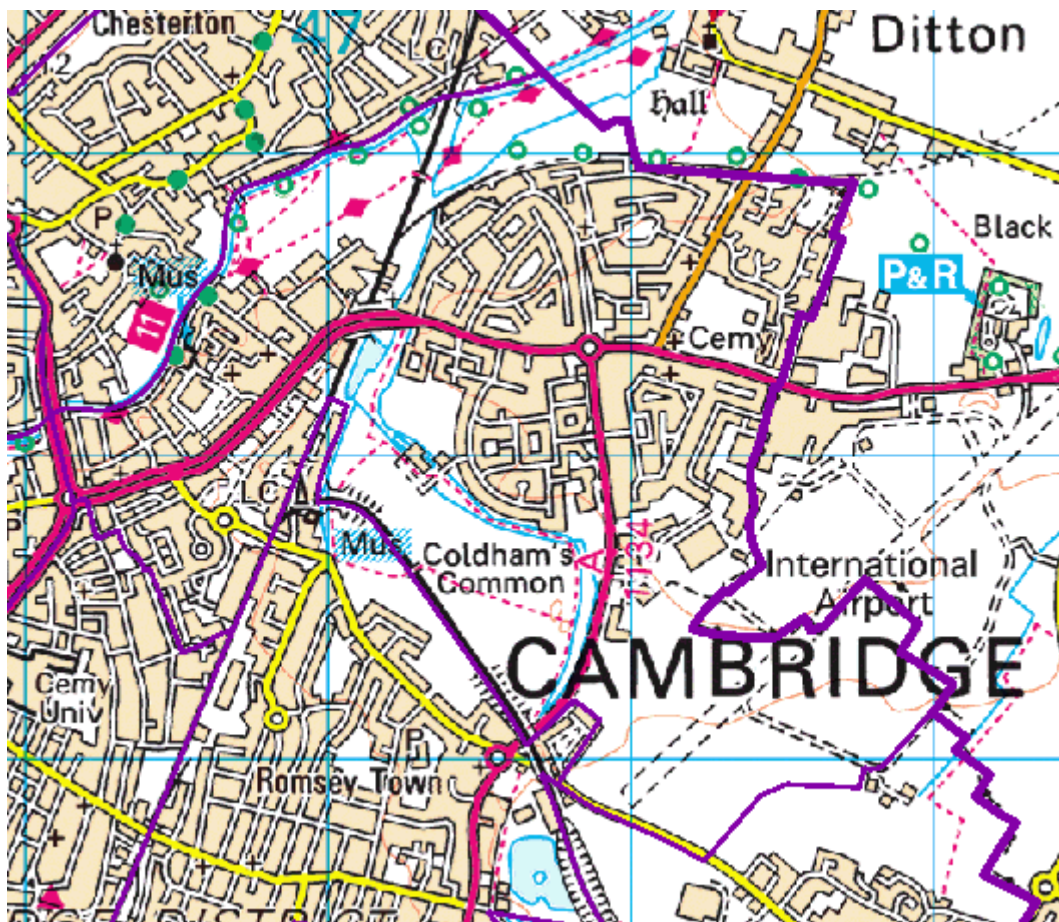
## 2. East Area Profiles

In this section an update of what teams have been doing in the previous six months is detailed.



## Ward Profile: Abbey

### Map



### Community Engagement team

At Dudley Road Recreation in March, the Community Engagement team held volunteer sessions over two days where volunteers undertook various tasks to clear overgrowth, renovate benches and litter pick.

In April volunteers attended Whitehill Road Community Orchard and undertook tasks including cutting the grass, making halos around the fruit trees, and adding woodchip to the bases.

At Fison Road tree works and bench renovation were completed followed by a litter pick of the area.

Community Payback worked in the ward during the period and undertook edging of pavements around the Thorpe Way and Fison Road area.

If you would like to nominate some work for the Community Payback to undertake or to get involved with volunteering, please get in contact with the Community Engagement Team.

### Enforcement team

Officers conduct regular proactive patrols in the area, spending approximately five to ten hours per week there.

Officers continued to undertake proactive patrols within the city targeting hot spot areas and investigate cases of littering from a motor vehicle. Fixed penalty notices are issued for littering as an alternative to prosecution. Hot spot area for this period has been Newmarket Road.

Officers undertake investigations into dumped waste on all public land across the ward, including parks, open spaces, footpaths, and recycling centres, and investigate cases where there is a breach of the household duty of care of waste produced by a householder.

As part of an investigation the suspect will be contacted and invited to provide a response as to how their waste came to be found at the location – this will be done either via letter or a formal interview under caution. Based on their response, or non-response appropriate action can be taken, and this could include a Community Protection Warning, fixed penalty notice or prosecution.

In the last six months there have been twenty-three investigations completed which resulted in

- Eight Community Protection Warnings,
- Seven fixed penalty notices and one referred for prosecution.
- Six cases are still on-going

The hot spot areas have been:

- Dennis Road recycling point – There have been several fly tips at these locations with fixed penalty notices being issued and these have now been paid. CCTV has been installed and there are currently cases on-going using the evidence gathered.
- Rachel Close recycling point – several fly tips investigated resulting in fixed penalty notices issued.
- Ditton Fields – Fixed penalty notices issued for littering and duty of care offences for the illegal deposit of waste in the area.
- Ekin Road – Waste dumped next to litter bins investigated resulting in fixed penalty notices.



Seventeen suspected abandoned vehicles have been investigated in the period.

- Ten vehicles have either been claimed by the owner or were no longer on site when officers revisited the locations: and
- Seven cases are still ongoing.

Hot spots for abandoned vehicles in the period were Howard Road, Swann Road, Oyster Row and Peverel Road.

Officers undertake investigations into cases of reported dog control issues. This can include dogs straying from a property, dogs not being exercised under control or irresponsible dog ownership (such as dog fouling). Officers work closely with Wood Green Outreach Team who work to support dog owners in the community ([Meet Woodgreen's Outreach team | Woodgreen Pets Charity](#)).

In the last six-month officers have investigated the following cases of dog control:

- Barnwell Road: Dog off lead in communal areas reported.
- Thorley Road: Dog straying in the area and following other dogs being walked.
- Dudley Road: Dog off lead on green space not under control and fouling not being cleared up reported by customer.
- Ditton Walk: Dog repeated straying from property.

Five dogs were found straying and seized by the council during the last six months. The dogs were found straying at Ditton Fields, Ditton Walk, Barnwell Road, and Newmarket Road. Two of the four dogs were claimed by their owners, two dogs not microchipped or claimed and have subsequently been re-homed and one is still in kennels.

Officers respond to reports of illegal camping where a tent is in use. Any campers on site that are visited to be officers will be asked to move on and served a 24-hour notice to vacate. If a tent is abandoned after the 24 hours then it will be seized and stored for 28 days. Occupants of tents will be signposted to the relevant support agencies, and details of the camp passed onto the Street Outreach team who are able to respond. Officers will always seek to provide information to campers on how they can seek access to welfare facilities and support services.

In the period there have been five cases of illegal camping located at Barnwell Road and Stourbridge Common.

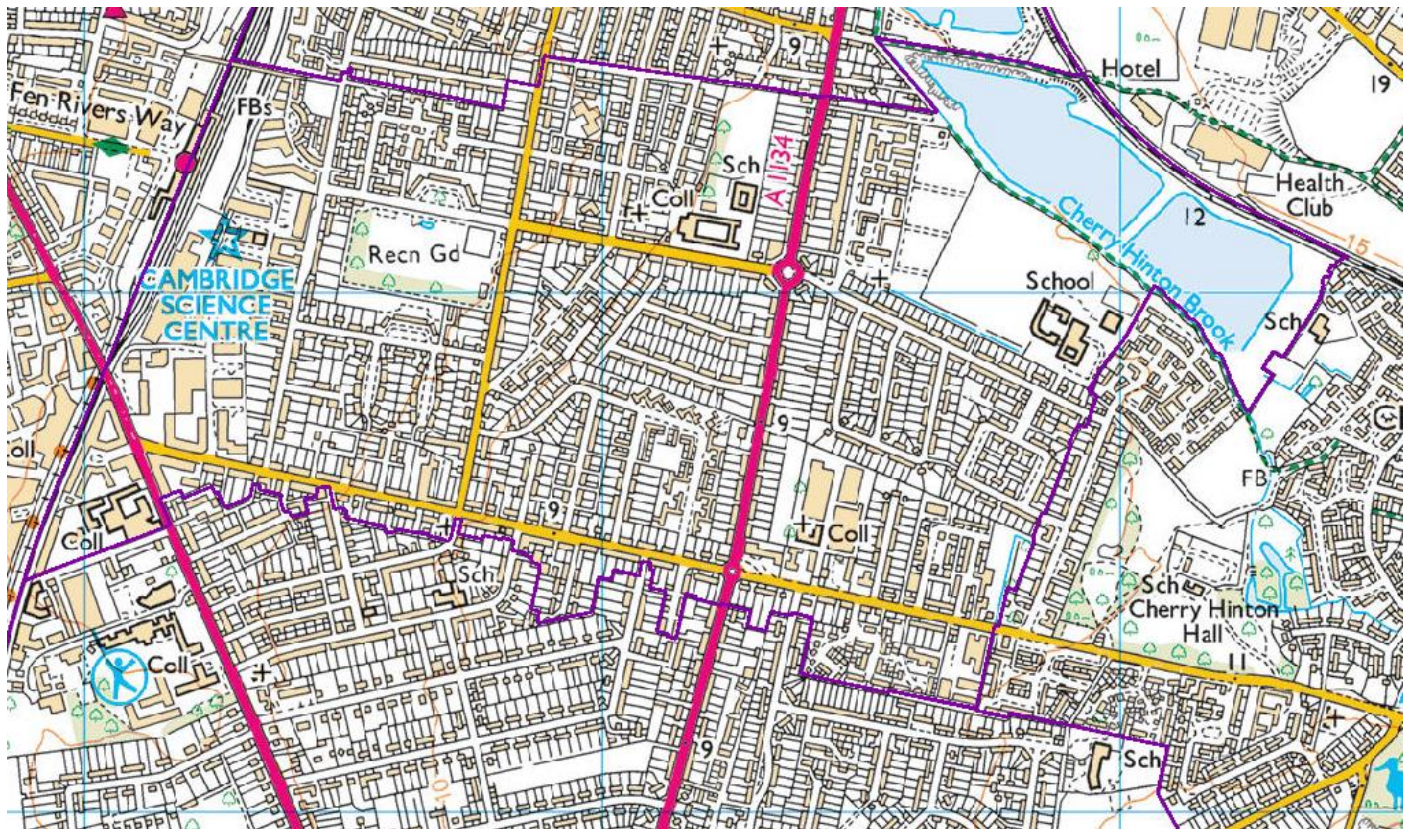


If you would like to report an environmental crime issue in your ward, please get in contact with your Enforcement Officers, Bree Donovan, and Adrian Bastiani.



## Ward Profile: Coleridge

### Map



### Community Engagement team

In June at Coleridge Recreation ground a group of volunteers helped with a tree watering session and woodchip laying around twenty trees.

Officers have started a monthly litter pick group for volunteers and local residents to meet on the first Sunday of each month.

If you would like to nominate some work for the Community Payback to undertake or to get involved with volunteering, please get in contact with the Community Engagement Team.

### Enforcement team

Officers conduct regular proactive patrols in the area, spending approximately Five to ten hours per week in the Coleridge Ward.

Officers continued to undertake proactive patrols within the city targeting hot spot areas and investigate cases of littering from a motor vehicle. Fixed penalty notices are issued for littering as an alternative to prosecution. Hot spot areas in the period have included Clifton Road and Cherry Hinton Road To date we have had a total of eleven litter from vehicles cases.

Officers undertake investigations into dumped waste on all public land across the ward, including parks, open spaces, footpaths, and recycling centres, and investigate cases where there is a breach of the household duty of care of waste produced by a householder.

As part of an investigation the suspect will be contacted and invited to provide a response as to how their waste came to be found at the location – this will be done either via letter or a formal interview

under caution. Based on their response, or non-response appropriate action can be taken, and this could include a Community Protection Warning, fixed penalty notice or prosecution.

In the last six months there have been seven investigations completed which resulted in three fixed penalty notices been issued.

The hot spot areas have been.

- Ashbury Close- There have been two fly tips at this location which were sofa and a quantity of chairs dumped at the location.
- Davy Road- A large scale fly tip was discovered after investigating the evidence an FPN was issued.
- Other fly tip hotspots are Lichfield Road and Britten Place



Six suspected abandoned vehicles have been investigated in the period. All vehicles were eventually claimed.

Hot spots for abandoned vehicles in the period were Lichfield Road and Rustat Road.

Officers undertake investigations into cases of reported dog control issues. This can include dogs straying from a property, dogs not being exercised under control or irresponsible dog ownership (such as dog fouling). Officers work closely with Wood Green Outreach Team who work to support dog owners in the community ([Meet Woodgreen's Outreach team | Woodgreen Pets Charity](#)).

In the last six-month officers have investigated the following cases of dog control:

- Asbury Close- Dog been let out without any supervision, fouling on council property, and intimidating other dog walkers.
- Brackyn Road- Dog allowed to be off lead without any supervision. Also intimidating and attacking other dogs.
- Lichfield Road- Dog allowed to be off lead without any supervision. Also intimidating other dog walkers.

If you would like to report an environmental crime issue in your ward, please get in contact with your Enforcement Officers, Tony Durman and Jordan Hine.



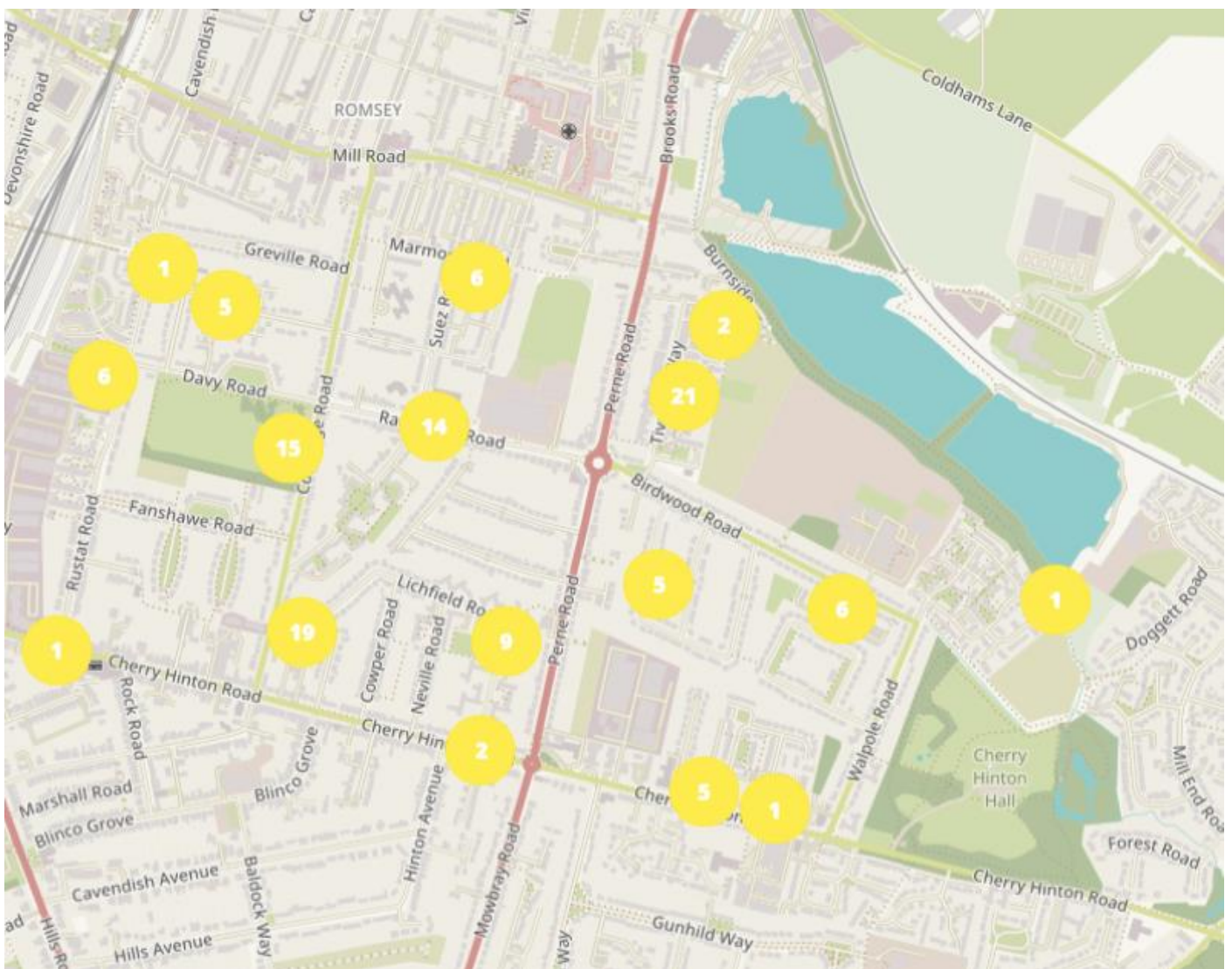
## Operations Service

During this period, Operations have continued cutting and maintaining grass verges and recreation areas with the ground's maintenance team. The team have completed our pruning and maintenance of shrub beds across the highways and parks.

The street cleansing team have been sweeping all the main roads and residential areas of detritus, as per the ward schedule. The team have been targeting areas that require deep cleaning and in need of attention by exception. A high level of focus has been given to litter picking and cleanliness of Coleridge Recreation Ground and surrounding areas during this warm weather period.

The graffiti team have been tasked with the continual removal of affected street furniture, with Carter Bridge being identified as a specific hot spot. Over the course of August, the ground's maintenance team will start preparing for and commencing hedge cutting season.

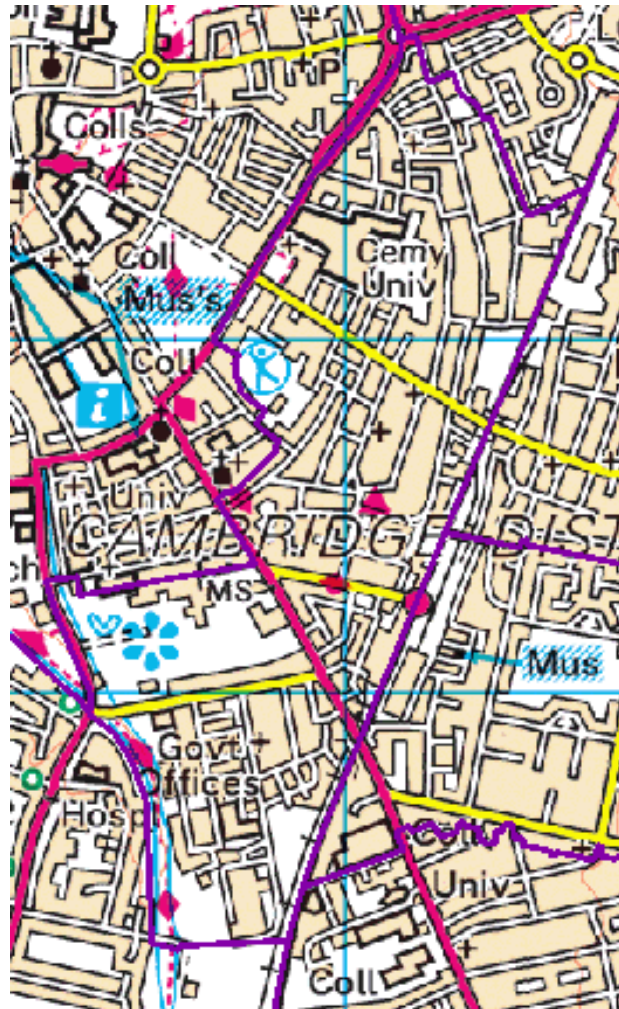
The hot spot map shows the numbers and locations of the flytips cleared within the last six-month period.



If you would like to report a cleansing or grounds maintenance issue, please visit our website and complete the relevant webform (found at <https://www.cambridge.gov.uk/street-and-park-maintenance>) or contact our Customer Service Centre

## Ward Profile: Petersfield

### Map



### Community Engagement team

At Accordia the Community Engagement Team worked with corporate volunteering groups to undertake lots of work. In March, a group from Cadence laid woodchip over newly planted hedge, cutback overgrowth, followed by a litter pick. In April, a group from Corteva Agriscience completed various green tasks including cutting back overgrowth of the swales and litter picking the estate. In July a group from ARM renovated benches, complete various green tasks followed by a litter pick.



In August, a corporate group from Tees had an event at Mill Road Cemetery where they undertook tasks including clearing the pathways, tackling encroaching brambles, raking cut grass and bench renovations.



If you would like to nominate some work for the Community Payback to undertake or to get involved with volunteering, please get in contact with the Community Engagement Team.

### **Enforcement team**

Officers conduct regular proactive patrols in the area, spending approximately five to ten hours per week there.

Officers continued to undertake proactive patrols within the city targeting hot spot areas and investigate cases of littering from a motor vehicle. Fixed penalty notices are issued for littering as an alternative to prosecution. The hot spot area in the period has been East Road and Mill Road with a number of fixed penalty notices issued for littering offences.

Officers undertake investigations into dumped waste on all public land across the ward, including parks, open spaces, footpaths, and recycling centres, and investigate cases where there is a breach of the household duty of care of waste produced by a householder.

As part of an investigation the suspect will be contacted and invited to provide a response as to how their waste came to be found at the location – this will be done either via letter or a formal interview under caution. Based on their response, or non-response appropriate action can be taken, and this could include a Community Protection Warning, fixed penalty notice or prosecution.

In the last six months there have been seventeen investigations completed which resulted in

- One Community Protection Warnings
- Six fixed penalty notices and
- Two cases referred for prosecution.

The hot spot areas have been:

- East Road – There have been a number of fly tips at this location with fixed penalty notices being issued for the offences.
- Gwydir Street recycling point – This facility continues to be abused with furniture and mattresses being dumped.

- St Matthews Street – Waste illegally dumped investigated, resulting in fixed penalty notices issued for household duty of care offences.
- Mawson Road – flytipping continue to be left in this area.
- Guest Road – Next to the bins, waste mismanagement issues identified.



Officers deal with businesses within the city where there are breaches of the duty of care relating to commercial waste and can issue statutory notices (section 47) setting out how waste is to be managed, stored, and disposed of. Failure to comply with such as notice is an offence for which a fixed penalty notice can be issued. Officers make educational visits to remind businesses of their duty of care and work with Greater Cambridge Shared Waste Commercial team and other waste carriers operating in the city.

At present there are 14 businesses within the ward on section 47 notices. In this period, an additional 5 businesses have been issued section 47 notices relating to the poor management of their trade waste, and 2 fixed penalties issued in the period for breach of notices.

Eight suspected abandoned vehicles have been investigated in the period.

- Two vehicles have been declared abandoned. One vehicle was subsequently claimed and collected by the registered keeper after paying the appropriate fees and one vehicle was destroyed by the council and a fixed penalty notice was served for abandoning the vehicle.
- Six vehicles have been claimed by the owner or were no longer on site when officers revisited the locations.

Hot spots for abandoned vehicles in the period were Sleaford Street and Ainsworth Street.



Officers undertake investigations into cases of reported dog control issues. This can include dogs straying from a property, dogs not being exercised under control or irresponsible dog ownership (such as dog fouling). Officers work closely with Wood Green Outreach Team who work to support dog owners in the community ([Meet Woodgreen's Outreach team | Woodgreen Pets Charity](#)).

In the last six-month officers have investigated the following cases of dog control:

- Hazell Street: Fouling problem reported.
- Mill Road Cemetery: Large volume of dogs walk at the site resulting in not all fouling being cleared up.

Officers respond to reports of illegal camping where a tent is in use. Any campers on site that are visited to be officers will be asked to move on and served a 24-hour notice to vacate. If a tent is abandoned after the 24 hours then it will be seized and stored for 28 days. Occupants of tents will be signposted to the relevant support agencies, and details of the camp passed onto the Street Outreach team who are able to respond. Officers will always seek to provide information to campers on how they can seek access to welfare facilities and support services.

In the period there have been three cases of illegal camping located at Mill Road cemetery and at Petersfield Recreation Ground.

If you would like to report an environmental crime issue in your ward, please get in contact with your Enforcement Offices Bree Donovan/Adrian Bastiani and Tony Durman/Jordan Hine.

### **Operations service**

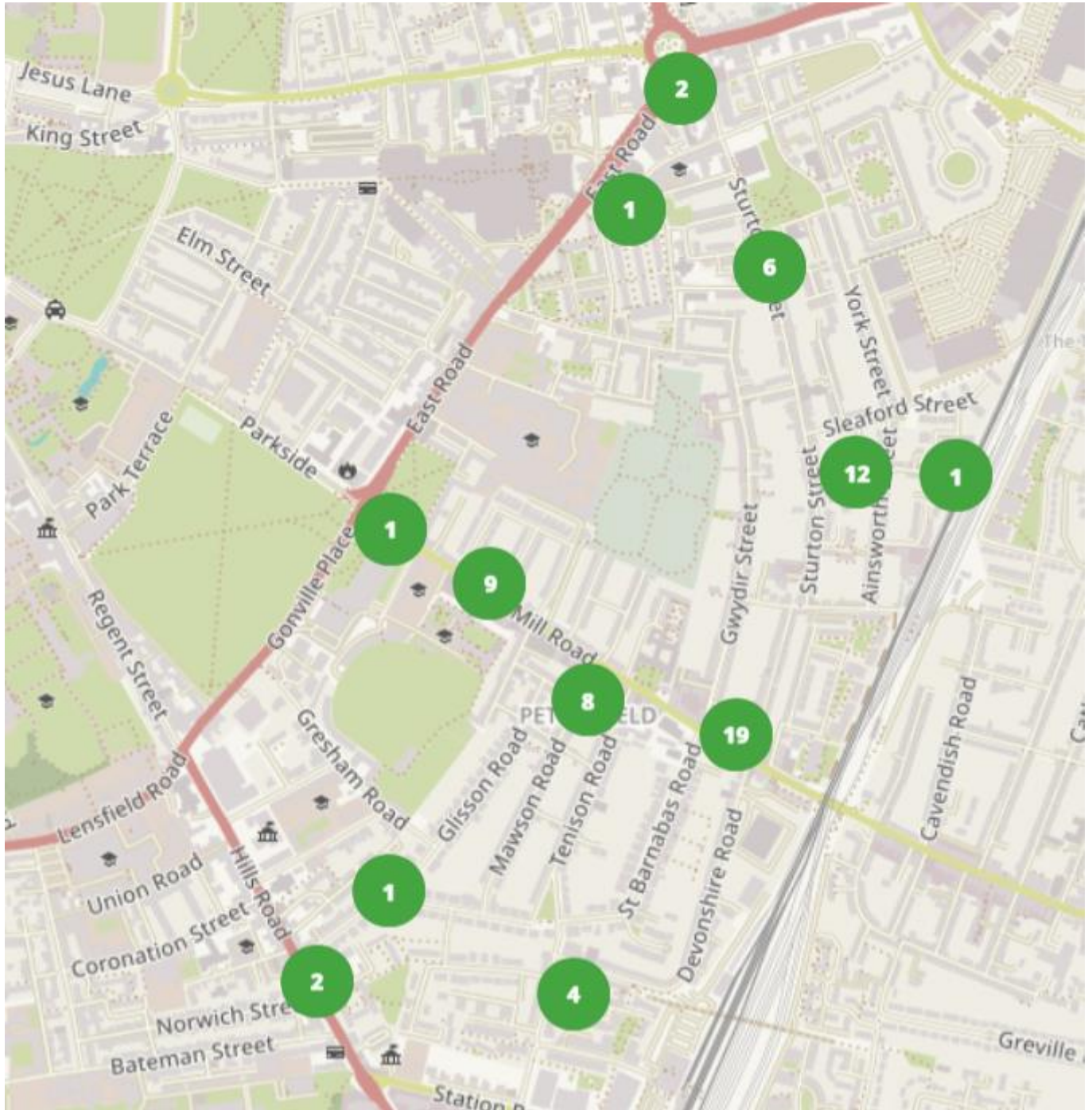
During this period, Operations have continued cutting and maintaining grass verges and park areas with our ground's maintenance team. The team have completed the pruning and maintenance of shrub beds across the highways and parks.

The graffiti team have been tasked with the continual removal of affected street furniture of graffiti and extinction rebellion fly-posters. Mill Road Cemetery has been identified as a specific hot spot for drug related paraphernalia and needles with the Rapid Response team making regular removals weekly.

The street cleansing team have been sweeping all the main roads and residential areas of detritus as per the ward schedule. The team have been targeting areas that require deep cleaning and in need of attention. Operations have continued with the high level of focus to remove litter from the retail hotspots across this ward.

Over the course of August, the ground's maintenance team will start preparing for and commencing the hedge cutting season of Petersfield.

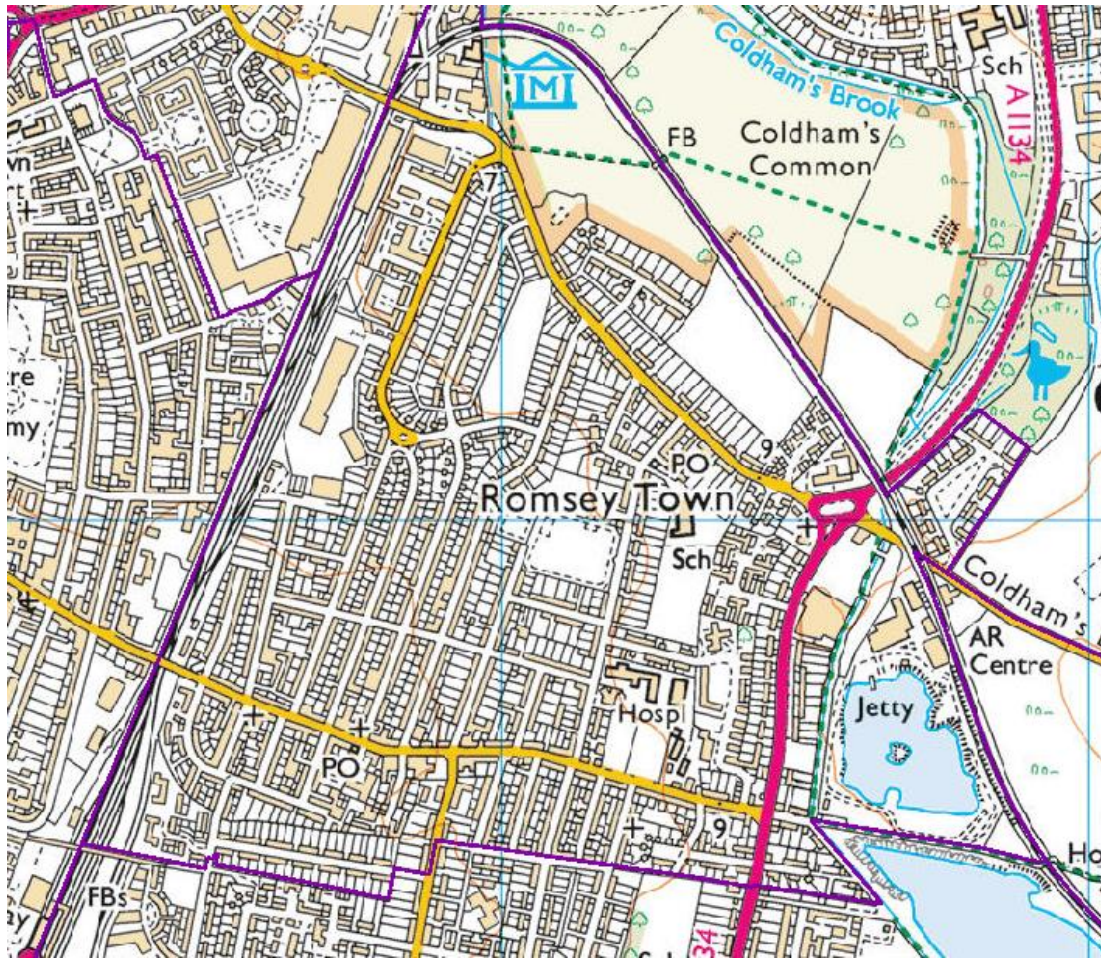
The hot spot map shows the numbers and locations of the flytipping cleared within the last six-month period.



If you would like to report a cleansing or grounds maintenance issue, please visit our website and complete the relevant webform (found at <https://www.cambridge.gov.uk/street-and-park-maintenance>) or contact our Customer Service Centre.

## Ward Profile: Romsey

### Map



### Community Engagement team

In May, a group of Streets and Open Spaces volunteers worked to paint the railings on Coldhams Lane side of Coldham's Common.



If you would like to nominate some work for the Community Payback to undertake or to get involved with volunteering, please get in contact with the Community Engagement Team.

## Enforcement team

Officers conduct regular proactive patrols in the area, spending approximately five to ten hours per week there.

Officers continued to undertake proactive patrols within the city targeting hot spot areas and investigate cases of littering from a motor vehicle. Fixed penalty notices are issued for littering as an alternative to prosecution. Hot spot areas in the period have included Coldhams Lane and Brooks Road with six investigations resulting in fixed penalty notices served.

Officers undertake investigations into dumped waste on all public land across the ward, including parks, open spaces, footpaths, and recycling centres, and investigate cases where there is a breach of the household duty of care of waste produced by a householder.

As part of an investigation the suspect will be contacted and invited to provide a response as to how their waste came to be found at the location – this will be done either via letter or a formal interview under caution. Based on their response, or non-response appropriate action can be taken, and this could include a Community Protection Warning, fixed penalty notice or prosecution.

In the last six months there have been fifteen investigations completed which resulted in

- Two Community Protection Warning
- Four fixed penalty notices and

The hot spot areas have been:

- St Philips Road – There have been fly tips at this location investigated resulting in fixed penalty notices being issued for the offences.
- Cromwell Road – Two incidents of Illegally dumped waste investigated.
- Thoday Street – Waste mismanagement issues identified.
- Wycliffe Road – Items such as white goods and mattresses found dumped. This has seen a steady amount of waste being dumped there over the past couple of months.





Officers deal with businesses within the city where there are breaches of the duty of care relating to commercial waste and can issue statutory notices (section 47) setting out how waste is to be managed, stored, and disposed of. Failure to comply with such as notice is an offence for which a fixed penalty notice can be issued. Officers make educational visits to remind businesses of their duty of care and work with Greater Cambridge Shared Waste Commercial team and other waste carriers operating in the city.

In this period, one business has been issued section 47 notices relating to the poor management of their trade waste. The business will be monitored going forward.

Fifteen suspected abandoned vehicles have been investigated in the period.

- Fourteen vehicles have been claimed by the owner or were no longer on site when officers revisited the locations: and
- One case is still ongoing.

Hot spots for abandoned vehicles in the period were St Philips Road, Ross Street, Vinery Road, and Wycliffe Road.

Officers undertake investigations into cases of reported dog control issues. This can include dogs straying from a property, dogs not being exercised under control or irresponsible dog ownership (such as dog fouling). Officers work closely with Wood Green Outreach Team who work to support dog owners in the community ([Meet Woodgreen's Outreach team | Woodgreen Pets Charity](#)).

In the last six-month officers have investigated the following cases of dog control:

- Coldhams Common : Fouling not being cleared up reported.
- Cromwell Road: Dog strayed from garden resulting in a dog-on-dog attack reported/
- Romsey Recreation Ground: Dog on human attack reported.

If you would like to report an environmental crime issue in your ward, please get in contact with your Enforcement Offices Bree Donovan/Adrian Bastiani and Tony Durman/Jordan Hine.

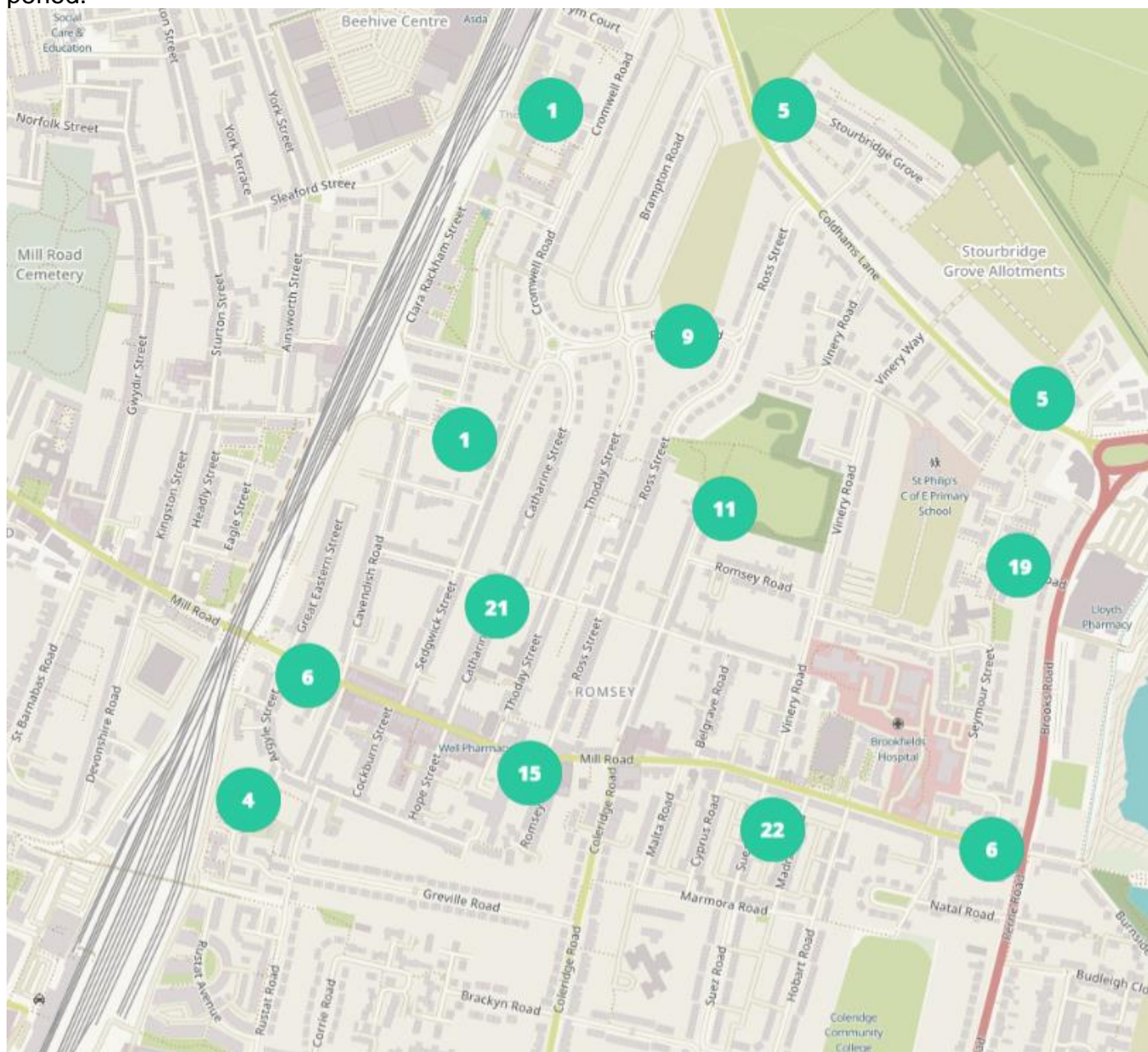
### **Operations service**

The whole team have been working with the Enforcement Officers to reduce the amount of needle reports across Romsey with Vinery Road Recreational Ground being identified as particular hot spot.

The street cleansing team have been sweeping all the main roads and residential areas of detritus and completing deep cleaning as they go around the ward. The graffiti team have been tasked with the continual removal of affected street furniture, with Mill Road being identified as an area of concern.

Operatives have been busy cutting and maintaining grass areas with the ground's maintenance team. The team have completed the maintenance of shrub beds across the highways and parks. Over the course of August, the ground's maintenance team will start preparing for and commencing the hedge cutting season.

The hot spot map shows the numbers and locations of the flytips cleared within the last six-month period.



If you would like to report a cleansing or grounds maintenance issue, please visit our website and complete the relevant webform (found at <https://www.cambridge.gov.uk/street-and-park-maintenance>) or contact our Customer Service Centre.

## Community Engagement Team Updates

### Hedgehog Holes

The Community Engagement Team continues to work with Cambridge Hedgehogs to promote hedgehog holes and highways. The team can assist residents by cutting holes in fences to facilitate hedgehog movement between gardens.



To date the team have cut over forty new hedgehog holes across the city. Should residents wish to have a hedgehog hole cut they can email the Community Engagement Team at [sosvolunteers@cambridge.gov.uk](mailto:sosvolunteers@cambridge.gov.uk) who will make suitable arrangements.

## Greater Cambridge Shared Waste Service Update:

Greater Cambridge Shared Waste Service Updates for Cambridge (Covers the period of April to August 2023):

Event	Date
Byron Square CAD	01.04 23
Crathern Way CAD	08.04 23
Queens College	26.04 23
Hills Road	27.04 23
Over Youth Centre	02.05 23
Mortlock Avenue CAD	13.05 23
Linton St Marys Church	31.05 23
Wolfson College	05.6 23
Cambourne CAD	10.06 23
Northstowe CAD	17.06 23
Wilson Close CAD	24.06 23
Roxburgh Road CAD	15.07 23
Ditton Fields CAD	17.07 23
Victoria Road COPE AGM Recycling Stall	27.07-28.07 23
Coldhams Common Rec Cambridge Folk festival recycling bag hand out	27.07-28.07 23
Cherry Hinton Hall Cambridge Folk Festival recycling stand	05.08 2023
Ashfield Road CAD	19.08 23

### 3. Environmental and Waste Data

#### Public Realm [East Area]

Period	Activity	Total number of incidents	Abbey	Coleridge	Petersfield	Romsey
March to Aug 2022	Fly tipping	415	126	62	125	102
March to Aug 2023	Fly tipping	371	137	64	108	62
March to Aug 2022	Needles	9	3 needles (3 instances)	0 needles	4 needles (4 instances)	2 needles (2 instances)
March to Aug 2023	Needles	38 needles (15 instances)	1 needle (1 instance)	1 needle (1 instance)	33 needles (11 instances)	3 needles (2 instances)
March to Aug 2022	Fixed penalty notices	80	14	4	53	9
March to Aug 2023	Fixed penalty notices	90	28	11	33	18

#### Summary of public realm data:

##### Fly tipping:

Hot spot maps within each of the ward profiles shows the numbers and locations of the flytips within the last six-month period.

##### Needles:

- **Abbey:** In July one needle was found on Stourbridge Common.
- **Coleridge:** In August one needle was found on the alleyway between Rustat Road and Corrie Road.
- **Petersfield:** In March one needle was removed from Tenison Road, in May one needle was removed from Sturton Street and in June six needles were removed from William Smith Close. In July there were three instances, five needles removed from St Barnabas Road, two needles from St Matthews Gardens and one needle from Ditchburn Place. In August there were four instances, twelve needles removed from near to Amblecote/Fazeley, one needle from Gonville Road near the YMCA, two needles from Mill Road Cemetery and one needle from Elizabeth Way.
- **Romsey:** In April two needles were cleared from William Smith Close, and in May one needle was cleared from the same area.

**Fixed penalty notices:**

Fixed penalty notices issued across the period includes nine for littering, eight for domestic waste littered, one for commercial waste littered, eleven for breach of household duty of care, three for breach of community protection notices, nine for small scale fly tipping of domestic waste, three for small scale fly tipping of commercial waste, three for breach of commercial waste notice, one for abandoned vehicles and forty two for littering from a motor vehicle.

**Private Realm [East Area]**

Data not available at the time of the report.

## Waste and Recycling Data [Great Cambridge Area]

### Recycling rate:

This is based total amount of recycling collected in blue and green bins. Waste is subject to seasonable fluctuations.

Activity	Q1 Apr-Jun 23/24
Total recycling rate	54.81%
Recycling rate – dry recycling	25.50%
Recycling rate – composting	19.57%
Amount collected for disposal	54.86%



## 4. Key contacts

Area	Contact	Telephone Number	Email
<b>Community Engagement</b>	Community Engagement Team	01223 458084	<a href="mailto:sosvolunteers@cambridge.gov.uk">sosvolunteers@cambridge.gov.uk</a>
<b>Local Nature Reserves Ranger</b>	Vic Smith	01223 458282	<a href="mailto:Victoria.Smith@cambridge.gov.uk">Victoria.Smith@cambridge.gov.uk</a>
<b>Enforcement (Coleridge, Petersfield, and Romsey)</b>	Tony Durman Jordan Hine Bree Donovan Adrian Bastiani	01223 458282	<a href="mailto:envirocrime@cambridge.gov.uk">envirocrime@cambridge.gov.uk</a>
<b>Enforcement (Abbey)</b>	Bree Donovan Adrian Bastiani	01223 458282	<a href="mailto:envirocrime@cambridge.gov.uk">envirocrime@cambridge.gov.uk</a>
<b>Streets and Open Spaces Operations / Commercial</b>	Paul Jones	01223 458282	<a href="mailto:paul.jones@cambridge.gov.uk">paul.jones@cambridge.gov.uk</a>
<b>East Area Operations Team Leader</b>	Richard Woolman	01223 458282	<a href="mailto:richard.woolman@cambridge.gov.uk">richard.woolman@cambridge.gov.uk</a>
<b>Recycling Champions</b>	Birgitta Laurent	07525 213774	<a href="mailto:recycling.champions@scambs.gov.uk">recycling.champions@scambs.gov.uk</a>

If you have a question about one of the council's services, you will be able to find several answers on our website [www.cambridge.gov.uk](http://www.cambridge.gov.uk). If you can't find what you are looking for, or want to discuss something with us, you can contact us on the details above or call 01223 457000.

## 5. Volunteer schemes

### Time Credits

You can earn Time Credits for your time as volunteer. Every hour of involvement with us earns you a 1-hour time credit – which can be spent in places like cinemas, gyms, swimming pools or music venues. The more time you give the more time credits you receive.

### Streets and Open Spaces Volunteers:

We're looking for volunteers to make the streets of Cambridge even cleaner, tidier, and more pleasant and to spread our motto 'A greener, cleaner city starts with you.' So, whether you're already part of an existing local group and want some additional support or you're an individual who feels strongly about these issues, then get in touch to take part. Our volunteers work to improve their local streets by taking action to keep them clean, tidy, and looking their best.

With the support of a dedicated Area Ranger, you'll be able to:

- Recruit other local people to help you in a project
- Organise events locally to promote cleaner streets: litter picks, ward walks etc.
- Have access to and use specialist equipment for removing graffiti and litter
- Take part in large city-wide events for volunteers
- Provide education to other members of the public
- Get involved with new volunteer roles/projects

As a volunteer you're free to suggest your own ideas and we will do our best to accommodate them. We don't expect you to give huge amounts of time to our projects, as a volunteer, we just hope you can commit some regular time each month to keep the project active and vibrant in the community.

To sign up or find out more visit our webpage <https://www.cambridge.gov.uk/streets-and-open-spaces-volunteers> or contact our Community Engagement Team on [sosvolunteers@cambridge.gov.uk](mailto:sosvolunteers@cambridge.gov.uk) or 01223 458084

### Recycling Champions:

Are you a passionate about recycling? Would you like to meet other people who are also keen to help to promote recycling, minimizing waste and sustainability? Do you enjoy working with the public? If yes, then why not become a recycling champion. The Greater Cambridge Shared Waste Service is looking for volunteers to help spread the word about recycling within the community. You don't need any experience or previous knowledge, you just need to believe that recycling is important, be friendly and approachable and be willing to convey your enthusiasm about helping the environment to others. Full training will be provided.

Our volunteers do a variety of roles such as:

- Run stalls at various events in the city and south of Cambridge
- Do door knocking around flats, hand out leaflets
- Attend monthly recycling champions meetings
- Do talks to community groups and schools about recycling
- Write articles in newsletters and go on trips to visit various recycling sites to learn about waste management and recycling.

To become a recycling champion please visit our webpage <https://www.cambridge.gov.uk/become-a-recycling-champion>, or contact [recycling.champions@scamps.gov.uk](mailto:recycling.champions@scamps.gov.uk) or telephone 07525 213774.